**Useful numbers for people needing help and support**

**Citizens’ Advice**

We give people the knowledge and confidence they need to find their way forward - whoever they are, and whatever their problem.

Our national charity and network of local charities offer confidential advice online, over the phone, and in person, for free.

North East Lincolnshire 0800 144 8848/ 01472 252500

Lindsey (inc. Gainsborough, Louth, Skegness) 0808 278 7904

Mid Lincolnshire (inc. Boston) 0808 278 7942

Lincoln and District 0808 278 7940

South Lincolnshire 0808 278 7996

**Help with Debt Management**

**Christians Against Poverty**

Charity providing free debt advice and ongoing support for those with problem debt

0800 328 0006 (Freephone) [www.capuk.org](http://www.capuk.org)

**Step Change**

Debt charity offering free debt advice and money management

0800 138 1111 (Freephone) www.stepchange.org

**Housing and accommodation related bills**

**Local Council Support**

Find out what housing benefit and council tax support you may be eligible for:

South Holland Council [www.sholland.gov.uk/resident](http://www.sholland.gov.uk/resident)

East Lindsey Council [www.e-lindsey.gov.uk/ClaimHousingBenefit](http://www.e-lindsey.gov.uk/ClaimHousingBenefit)

Boston Borough Council [www.mybostonuk.com/benefits-council-tax](http://www.mybostonuk.com/benefits-council-tax)

City of Lincoln Council [www.lincoln.gov.uk/benefits](http://www.lincoln.gov.uk/benefits)

North Kesteven Council [www.n-kesteven.gov.uk/residents/council-tax-and-housing-benefit](http://www.n-kesteven.gov.uk/residents/council-tax-and-housing-benefit)

West Lindsey Council [www.west-lindsey.gov.uk/my-services/benefits](http://www.west-lindsey.gov.uk/my-services/benefits)

North Lincolnshire Council [www.northlincs.gov.uk/people-health-and-care/financial-support-advice-and-guidance/](http://www.northlincs.gov.uk/people-health-and-care/financial-support-advice-and-guidance/)

North East Lincolnshire Council <https://www.nelincs.gov.uk/benefits/help-with-money/#:~:text=If%20you%20are%20struggling%20to,Centre4advice%20%E2%80%93%2001472%20236675>

Try searching for “help paying my bills xxxx Council”. Most of this seems to be internet based but a few websites show phone helpline numbers

**Shelter**

Free housing advice.

0808 800 4444 (Freephone) [www.england.shelter.org.uk](http://www.england.shelter.org.uk)

**Longhurst Housing Association:** [www.longhurst-group.org.uk/search-for-care-and-support/](http://www.longhurst-group.org.uk/search-for-care-and-support/)

**Other organisations**

**Wellbeing Lincs**

Help to access benefits and other support

01522 782 140 www.wellbeinglincs.org

**Age UK**

Support and advice for older people, their families and carers

Lincoln and South Lincolnshire 03455 564144 [www.ageuk.org.uk/lincolnsouthlincolnshire](http://www.ageuk.org.uk/lincolnsouthlincolnshire)

North East Lincolnshire (Grimsby): 01472 344976

**Friends of the Elderly**

Grant for older people who are on a low income

0207 730 8263

[www.fote.org.uk/our-charity-work](http://www.fote.org.uk/our-charity-work)

**Penderels Trust**

Advice and support on personal budgets, direct payments and more. Penderels Trust is working in partnership with Lincolnshire County Council to support adults and children who receive a direct payment in the area to get the most out of their care money and to achieve their goals.

01526 833803 [www.penderelstrust.org.uk](http://www.penderelstrust.org.uk)

**Advice on domestic energy**

North Kesteven District Council Domestic Energy Advice

Energy officers provide council tenants with energy bills and account debt support

07816 294646 [www.n-kesteven.gov.uk/residents/homes-and-property](http://www.n-kesteven.gov.uk/residents/homes-and-property)

**Foodbanks**

**Trussell Trust**

<https://www.trusselltrust.org/get-help/find-a-foodbank/>

**Lincolnshire Food Partnership**

<https://lincolnshirefoodpartnership.org/foodbanks/>

**Organisations to help you check eligibility for benefits or find grants -** *these are not recommendations just organisations that we know of. Best advice is to use these calculators as a guide but to put in an application for Benefits anyway as the calculators might not be 100% reliable.*

**Turn2us**

Turn2us is a national charity providing practical help to people who are struggling financially.

<https://www.turn2us.org.uk/>

**Entitled to**

<https://www.entitledto.co.uk/>

“We are one of the leading providers of online benefits calculators in the UK today. We help people determine what they can claim from national and local government via our self-serve calculators.”

**Policy in Practice**

A benefits and budgeting tool which helps people find out what they might be eligible for.

<https://policyinpractice.co.uk/>

**Specific to North East Lincolnshire**

**'CARE' (Christian Action and Resource Enterprise).** [www.carenelincs.co.uk](http://www.carenelincs.co.uk) [01472 232310](tel:+441472232310)

Dedicated to relieving homelessness, poverty, hardship and distress to those in need throughout North East Lincolnshire

**Centre4**  
Free advice service for all in the North East Lincolnshire area. Advice and Support on the following; Benefits/Debt & Money/ Housing/ Relationship, Family/ Employment/ Consumer and Advocacy service.   
01472-236688 / [enquiries@centre4.org.uk](mailto:enquiries@centre4.org.uk%C2%A0)

**Carers’ Centre**

The Carers’ Support Service is the main port of call for Carers in Northern Lincolnshire. There is a range of free and confidential practical and emotional support on offer.

North East Lincolnshire (Grimsby) 01472 242 277

North Lincolnshire (Brigg) 01652 650585

**Navigo**

<https://navigocare.co.uk/> 01472 256256

Support with mental health for people in North East Lincolnshire

**YMCA**

[www.ymca-humber.com](http://www.ymca-humber.com)